

Customer Services – Service unlimited

## Express services

### 24h On-site service

You can count on us in the worst-case scenario. A specialist will be on site within 24 hours of you reporting an issue. The vast knowledge of our back-office team means we can get to work repairing your ProMinent system. So that everything is soon running again as normal.

#### You can rely on that

- We will be on site within 24 hours of you reporting an issue
- Expert know-how
- Repairs carried out by a specialist
- Use of genuine spare parts

#### Clear benefits for you

- Rapid assistance
- Minimal downtimes

#### Important to know

- Only available in South Africa and in combination with a service level agreement/contract
- Within a radius of 100 kilometers



#### Ready for you.

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 email: ZA-Service@prominent.com

Working Hours: Monday - Friday 08h00 to 16h30

For detailed information please refer to our terms of service on the website.

